

SpecifAI B.V., located at Burgemeester Meslaan 26, is responsible for the processing of personal data as shown in this privacy policy.

Contact Details

Jeroen Meulendijks is the Data Protection Officer of SpecifAI B.V. He can be reached via j.meulendijks@specifai.net

Personal data that we process

SpecifAI B.V. processes your personal data because you use our services and/or because you provide them yourself.

Below you will find an overview of the personal data that we process:

- First and last name
- Address data
- Telephone number
- E-mail address

Special and/or sensitive personal data that we process

Our website and/or service does not intend to collect data about website visitors under the age of 16. Unless they have permission from their parents or guardian. However, we cannot check whether a visitor is older than 16. We, therefore, advise parents to be involved in the online activities of their children, to prevent data about children from being collected without parental consent. If you are convinced that we have collected personal information about a minor without this permission, please contact us via info@specifai.net and we will delete this information.

For what purpose and on what basis we process personal data

SpecifAI B.V. processes your personal data for the following purposes:

- Handling your payment
- To be able to call or e-mail you if this is necessary to be able to perform our services
- To offer you the opportunity to create an account
- To deliver goods and services to you
- SpecifAI B.V. also processes personal data if we are legally obliged to do so, such as information that we need for our tax return.

Automated decision making

SpecifAI B.V. does not make decisions based on automated processing on matters that can have (significant) consequences for people. These are decisions taken by computer programs or systems, without involving a person (for example an employee of SpecifAI B.V.). SpecifAI B.V. uses the following computer programs or systems:

- AWS - Supporting infrastructure for delivering our services
- Google - Document storage regarding financial settlement

How long we keep personal data

SpecifAI B.V. does not store your personal data longer than is strictly necessary to achieve the purposes for which your data is collected. We use the following retention periods for the following (categories) of personal data:

Access to our services

His / her email address is stored for each user who has access to our services.

The email address will be deleted as soon as you no longer wish to access our services or we determine that you should no longer have access.

The email address is only used to identify you and provide access to our platform.

Services

For the performance of our services, we store contact details (first and last name, e-mail address, and telephone number) so that we can contact you. This data will be deleted as soon as it is no longer necessary for the performance of our services.

Financial administration

For our financial administration, we are obliged to store certain data so that we can submit a conclusive administration to the tax authorities. Data that we store for this are:

- First and last name
- Address details Company
- Telephone number (Company)
- E-mail address

We keep this data for 7 years (legally determined by the tax authorities).

Sharing of personal data with third parties

SpecifAI B.V. does not sell your information to third parties and only provides it if this is necessary for the execution of our agreement with you or to comply with a legal obligation. We conclude a processor agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. SpecifAI B.V. remains responsible for these processing operations.

Cookies, or similar techniques, that we use

SpecifAI B.V. only uses technical and functional cookies. And analytical cookies that do not infringe your privacy.

A cookie is a small text file that is stored on your computer, tablet, or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and, for example, remember your preferred settings. We can also optimize our website with this.

You can opt-out of cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information previously saved via the settings of your browser.

View, modify, or delete data

You have the right to view, correct, or delete your personal data. You also have the right to withdraw your consent to the data processing or to object to the processing of your personal data by SpecifAI B.V. and you have the right to data portability. This means that you can submit a request to us to send the personal data that we have about you in a computer file to you or another organization mentioned by you.

You can send a request for access, correction, deletion, data transfer of your personal data, or request for cancellation of your consent or objection to the processing of your personal data to info@specifai.net.

To ensure that the request for access has been made by you, we use a two-step verification by means of a telephone call via the main office number and e-mail. This is to protect your privacy. We will respond to your request as soon as possible, but within four weeks.

SpecifAI B.V. would also like to point out that you have the option to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the

following link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we secure personal data

SpecifAI B.V. takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure, and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of abuse, please contact our customer service or via info@specifai.net.